RUSHANK MIHIR SHAH

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EDUCATION

 University of Southern California, Los Angeles, CA M.S. in Computer Science. (CGPA 3.81/4) Aug 2022–May 2024

 Dwarkadas J. Sanghvi College of Engineering, Mumbai, India B.E. in Information Technology. (CGPA 9.55/10) Aug 2018-May 2022

PROFESSIONAL EXPERIENCE

• C3.AI, Redwood City, USA — Associate Software Engineer

July 2024-Present

- Developed and deployed 7+ enterprise-level Generative AI applications, driving \$2M+ in revenue across sectors like State & Local Government,
 Manufacturing, and Iron & Steel. Utilized PGVector DB for Retrieval-Augmented Generation (RAG), integrated Gemini/OpenAI LLMs, and leveraged React, RhinoJS, and Python for scalable, high-performance solutions.
- Engineered and optimized data ingestion pipelines for structured (MSSQL, BOMSNet) and unstructured (PDF, Docx) data, applying advanced multimodal chunking and indexing techniques to ensure efficient, accurate data retrieval.

• ClaimBrite Inc, Remote (Colorado), USA — Software Engineer Intern

Feb 2024-May 2024

- Built and launched a responsive, customer-facing website using Next.js and Tailwind CSS, improving user experience through optimized performance, modern design, and mobile-first responsiveness.
- Collaborated cross-functionally with designers, product managers, and stakeholders in an agile development environment to collect user feedback, iterate on features, and implement design improvements, resulting in a more intuitive and user-centric website.

• C3.AI, Redwood City, USA — Software Engineering Intern

Jun 2023-Aug 2023

- Developed and maintained an AI-based predictive maintenance platform for a manufacturing facility with 1500+ sensors, collaborating with a leading U.S. private company and used JavaScript, Python to optimize data processing and predictive analytics.
- Built a full-stack application using ReactJS and Python supporting 800+ ML models, allowing users to customize hyperparameters and test models in real-time via a user-friendly UI, streamlining model experimentation and deployment.

• Keck Medicine of USC, Los Angeles, USA — Application Developer Intern

Oct 2022-May 2023

- Collaborated with the Salesforce team to enhance the call center experience at Norris Cancer Hospital, using Apex and Lightning Web Components (LWC).
- Utilized SharePoint, Power Automate, and JavaScript to streamline and automate manual tasks within the organization.

• Harvard Medical School (McLean Hospital), Boston, USA — Research Developer

Jul 2021-Jul 2023

- Developed a Mental Health application for Dr. David Rosmarin, managed all the project's backend and iOS side (Flutter), including HIPAA compliance, and worked on the security aspects of the application.
- Leveraged AWS services including DynamoDB, Elastic Beanstalk, Route 53, Cognito, and S3 for backend development, routing, authentication, and video hosting, ensuring scalable and secure application infrastructure.
- video hosting, ensuring scalable and secure application infrastructure.

 Acted as the project's only POI (Person of Interest) by contacting the cloud security team and leading the team with the security and hosting services.

• METX Robotics, Mumbai, India — Research and Teaching Assistant

Apr 2019–Jun 2021

- Designed and developed 'Amyra,' a service robot, and took a leadership role in overseeing the entire software architecture and implementation. The
 project was successfully showcased at major conferences and seminars, including those at NESCO, Mumbai and Grand Hyatt, Mumbai.
- Applied hands-on programming expertise in Arduino to develop and implement projects such as obstacle avoidance systems utilizing Ultrasonic and IR sensors, showcasing practical problem-solving and hardware integration skills.

ACADEMIC PROJECTS AND RESEARCH PAPERS

• Virtual Labs

- Developed and deployed virtual lab simulations for schools across India, enabling over 2 million students to perform lab experiments remotely, bridging
 the gap where physical labs are unavailable.
- Designed and implemented the front-end of the application using ReactJS, enhancing user engagement with interactive animations powered by Rive.
- The project is included as part of CDAC and is hosted under the Vidyakash Portal, URL for open access.

• Automated API and Database Management

- Devised a new system where developers can build an automated backend system, using ReactJS and NodeJS.
- Ensured the security of user data using tools and techniques such as JWT-based authentication, format string vulnerability checking at every point, and API Rate Limiters to avoid DDoS attacks.
- Authored and published a paper on the same system in International Journal for Research In Applied Science and Engineering Technology, DOI: 10.22214/ijraset.2022.41827.

• Dynamic Word Embeddings for compression of deep learning models

- Employed a custom rolling hash algorithm to compress word embeddings by up to 94% without compromising model accuracy. Optimized for deployment on resource-constrained platforms such as mobile devices.
- Leverages Python, Pandas, NumPy, and PyTorch for implementation.

• A Novel Approach to Sorting Algorithm

- Created a new sorting algorithm that could sort items in O(n) time complexity and utilized the technique of sorting based on weights to sort the elements.
- Authored a paper on the same, which was accepted by the conference, "ANTIC 2021", and published in CRC Press's (Taylor and Francis Group) book titled, "Research Advances in Network Technologies."

TECHNICAL SKILLS

- Languages and Databases: Java, JavaScript, HTML & CSS, SQL, NoSQL, C++, C#, Python, R, Swift, TypeScript, PGVector.
- Mobile, Web, and Desktop Frameworks: Flutter, ReactJS, NodeJS, ExpressJS, NextJS, Django, JavaFX, Bootstrap, MaterializeCSS, Tailwind CSS, Angular, jQuery, iOS, AJAX, Flask, MaterialUI.
- Software and Tools: Git, GitHub, Firebase, MySQL, VSCode, Android Studio, Jupyter Notebook, AWS DynamoDB, AWS Amplify, AWS Elastic Beanstalk, AWS Route 53, REST Architecture.

ACHIEVEMENTS & EXTRACURRICULAR ACTIVITIES

- Served as a Technical Coordinator at Google Developers Student Club, DJSCE and as a Secretary at DJCSI from 2019 to 2021.
- Publish blogs on Technology and Development on Medium.com to contribute to the open-source community since Oct 2020.